IV

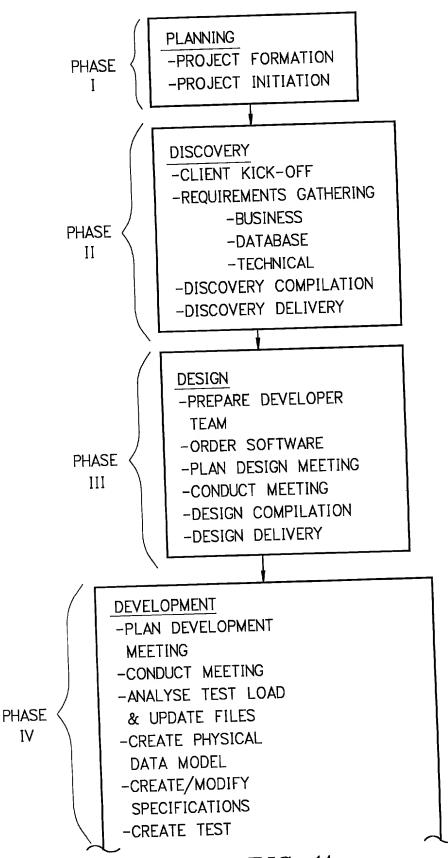
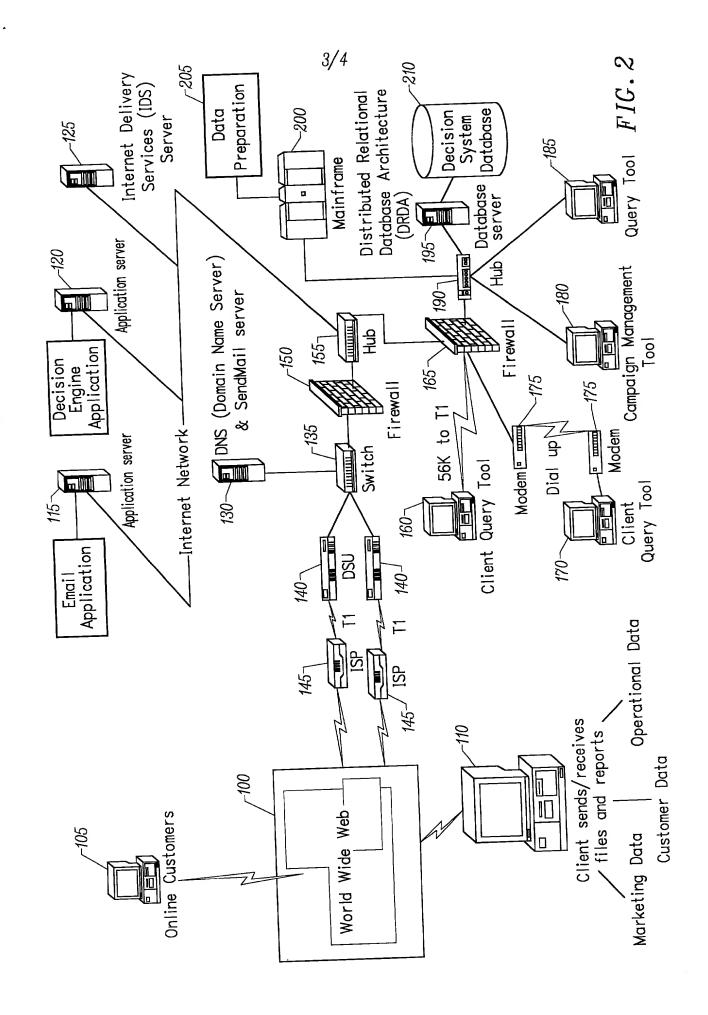


FIG. 1A

DEVELOPMENT (CON'TD) -CREATE UNIT & SYSTEM TEST PLANS -CREATE/MODIFY PROGRAMS & RATINGS -PERFORM UNIT/ SYSTEM TESTS -PROCESS TEST DATA & POPULATE TEST DATABASE PHASE -ESTABLISH RETENTION, I۷ BACKUP & SECURITY **PROCEDURES** -CONFIGURES INTERNAL END-USER TOOLS -TUNE DATABASE -PREPARE FOR DEPLOYMENT TOOL TRAINING -CONSTRUCT DEPLOYMENT PLAN DEPLOYMENT -PLAN DEPLOYMENT MEETING

PHASE

- -CONDUCT MEETING
- -ANALYSE LIVE LOAD FILES
- -CREATE LIVE DATABASE
- -PROCESS LIVE DATA/POPULATE LIVE DATABASE
- -CARRY OUT DEPLOYMENT PLAN
- -POST PROJECT REVIEW, DEVELOPMENT
- -POST PROJECT REVIEW, CLIENT



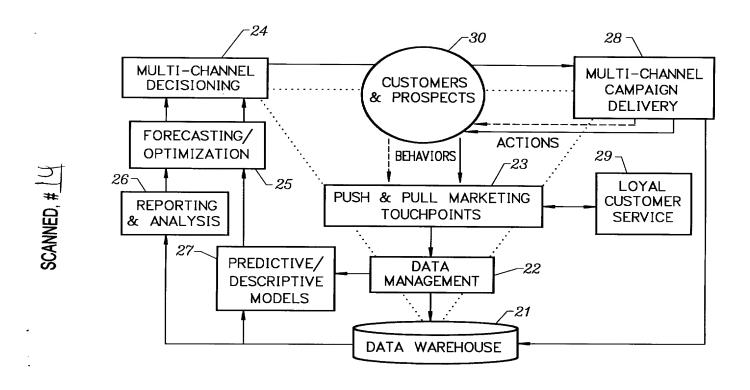


FIG. 3